

# Accreditation & Learning Outcomes

Winona State University is accredited by the [Higher Learning Commission](#) and offers quality undergraduate, graduate and online education programs.

The learning domains of online Healthcare Leadership & Administration (HLL) Bachelor of Applied Science degree align with the [Healthcare Leadership Alliance](#) Competency Directory.

## HLL Program Learning Outcomes

### Communication and Relationship Management

- Positively influence others through understanding human behavior
- Build rapport and relationships among colleagues, stakeholders and customers
- Develop strategies for successful negotiation, conflict resolution and developing teams

### Leadership and Critical Thinking

- Gain a deeper and practical understanding of the organizational, political, social, economic, technological and ethical issues affecting healthcare organizations
- Enhance core competencies to lead in times of significant change
- Learn effective ways of communicating with others in management and leadership roles both inside and outside the healthcare system

### Business Skills and Knowledge

- Refine and sharpen a number of management-related skills, including performance of managerial and financial accounting practices
- Identify and analyze appropriate management frameworks for solving specific organizational problems and strategically analyze the organizational environment

### Industry Knowledge

Understand and analyze the management and policy implications of the major issues related to the organization of healthcare systems (of the U.S. and other nations):

- social values
- assessment and regulation of healthcare system
- analysis of need
- access and use of services
- current supply and distribution of health resources
- current healthcare costs and expenditures and reasons for their rapid increase
- private and public financing of health services
- quality of care assessment
- control of quality and costs of care through market-oriented strategies, professional self-regulation, managerial approaches and government regulations
- health system reform issues

## Professionalism

- Seek awareness of the conduct, aims and qualities defining a given profession, familiarity with professional codes of ethics, and understanding of ethical schools of thought, patient professional interaction models and patient rights
- Understand how the legal system in the U.S. operates and how the fundamental principles of law are applied to either the public health or health services sectors
- Gain an appreciation for legal, ethical and policy issues pertaining to ones professional career