

ITS eWARRIOR NEWS

WSU Information Technology Services

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ITS Spearheads Production of My Warrior Life Student Portal

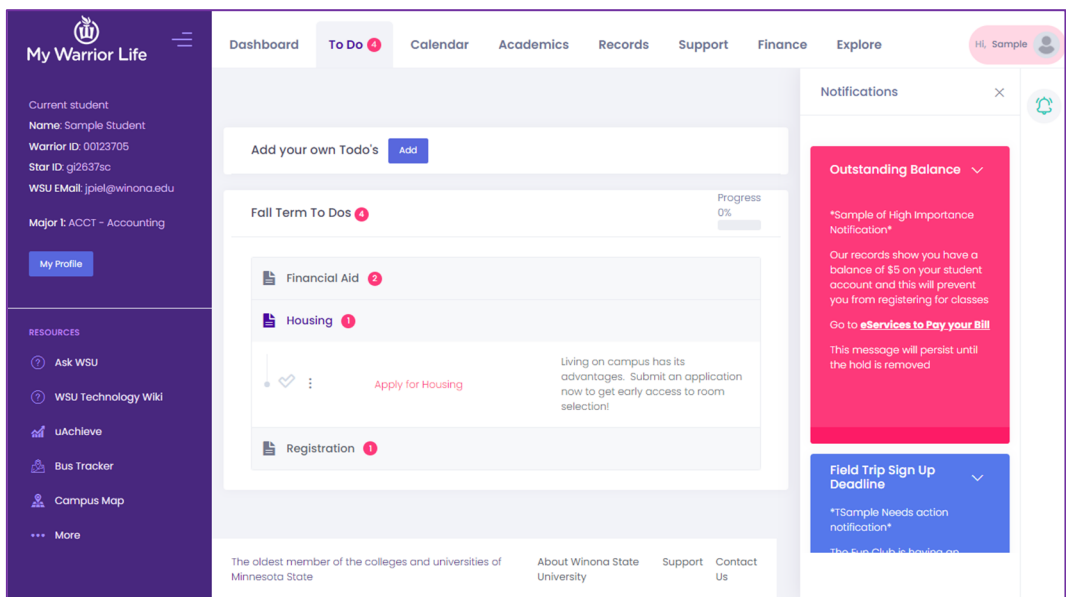
The desire for a single location for WSU Students to interact with real-time information related their university experience has been on the radar for a while; WSU ITS is proud to have played an integral role in fulfilling that desire with the live launch of the all new 'My Warrior Life' Student Portal!

The new My Warrior Life portal has everything current WSU students need - all in one easy-to-navigate location.

Students can find personalized information such as class schedules, custom to-do lists, advisor contact information, semester grades, as well as notifications about their next steps for financial aid and registration. Students can also

find easy access to support services as well as updates about news and events around campus.

The My Warrior Life portal will soon replace the current eHome and bring all the resources a student needs into a secure, dynamically generated, interactive, & personalized dashboard.



ITS MISSION

Information Technology Services (ITS) provides the technology-based foundation to support and empower the Winona State University (WSU) community to meet and exceed their educational and business needs.

eWarrior Program Empowers Students As Streaming Video Skyrockets

Usage of video streaming services in the Krueger Library has skyrocketed during the pandemic. Both of the library video streaming databases are up about 500%. WSU Students are able to utilize the power of their eWarrior Digital Life & Learning systems to enrich their university learning experience.

Time Period March - October	Pre-COVID, 2019	Post-COVID, 2020	Percent Increase
Academic Videos Online	1160	6090	525.0%
Films on Demand	1364	6332	464.2%

“Tech Quote”

“The Web as I envisaged it, we have not seen it yet. The future is still so much bigger than the past.”

— Tim Berners-Lee, Inventor of the World Wide Web

Using AI to Help Faculty Engage Online Students in Discussion

Responding to Chancellor Malhotra’s call for innovation and inclusion in online learning, TLT worked with Dr. Larry Schrenk (Finance) to submit an application for a pilot project that would allow Dr. Schrenk to try a tool called Packback to support asynchronous discussion in his online courses. Packback is an online threaded discussion board tool that uses artificial intelligence to analyze student posts for several key attributes, including depth and complexity, the use of reliable sources, and the level of engagement. Each post receives a “curiosity score” and students receive instant feedback if their posts do not meet the criteria for engagement. One of the main goals of Packback is to allow instructors to coach and mentor students as they engage in deep, meaningful discussion.



ITS VISION
Information Technology Services (ITS) endeavors to position the University as a national leader in the innovative and effective use of technology to support the academic enterprise.

TECH TEAM SPOTLIGHT

NAME: Steve Heftman
POSITION: Mac Specialist
YEARS AT WSU ITS: 18
WHAT DO YOU DO FOR WSU ITS: “I create Mac Images and assist with upper-level Mac support. I manage the 60 Public network printers as well as the 250 Faculty/Staff network printers and manage the computer labs we have on campus, plus whatever else comes my way.”
FAVORITE PART OF ITS: “It is the people. I am a people person and enjoy talking and meeting with all my coworkers. Every day is different, which makes the days go by fast.”
FUN FACT ABOUT STEVE: “I enjoy playing golf, but not very well. My wife and I have 3 sons; one plays football at UW La Crosse, one plays at Minnesota State Moorhead and one works in Winona.”



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