

ITS eWARRIOR NEWS

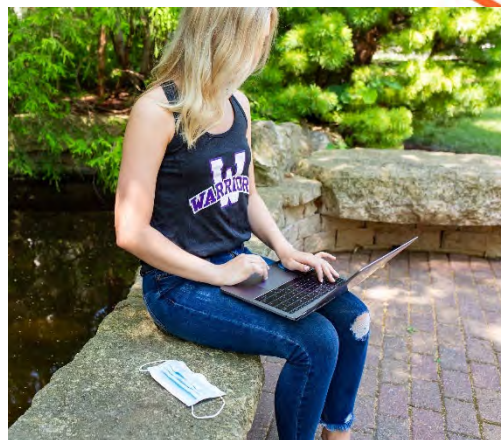
WSU Information Technology Services
September 7, 2020
Edition 1, Volume 1

WSU ITS HELPS WITH SMOOTH TRANSITION TO FALL 2020

The Fall Semester of 2020 brought with it a new experience for all at WSU.

A sound technology foundation put in place via ITS eWarrior Digital Life & Learning program has allowed all to quickly, comfortably and successfully work their way into this new experience.

<https://www.winona.edu/technology/students.asp>



ITS MISSION

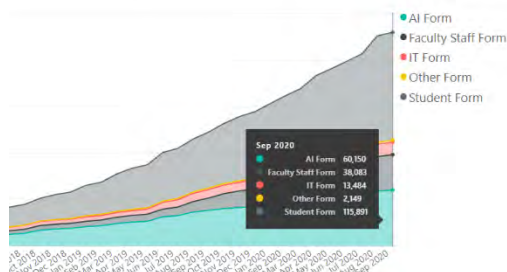
Information Technology Services (ITS) provides the technology-based foundation to support and empower the Winona State University (WSU) community to meet and exceed their educational and business needs.

DIGITAL FORMS A POWERFUL SOLUTION AT WSU

A recent solution implemented by WSU ITS has shown its power; Digital forms not only vastly reduce the amount of paper used at WSU, but have also proven to be incredibly useful in assisting in distancing guidelines!

Through the mid-point of September, there have been 229,757 instances of digital forms used via Warriorspace.

BP Logix Form Usage: Total Usage



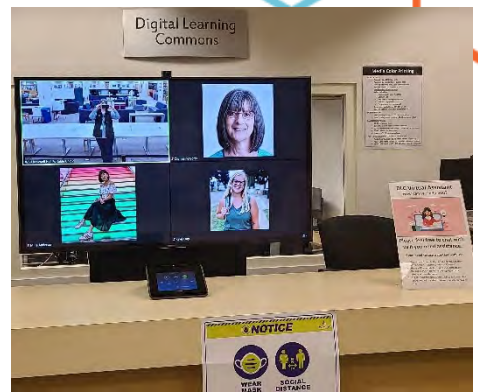
“Tech Quote”

“Technology is best when it brings people together.”

Matt Mullenweg, Social Media Entrepreneur

DLC HELP DESK GOES VIRTUAL

The Digital Learning Commons (DLC) help desk on the first floor of the Darrell W. Krueger Library migrated from in-person to virtual support. Using a specially-equipped AV cart with a large screen, a high-definition motion-tracking camera, and built-in Zoom capability, our exceptional DLC STARS students helped people who walked up to the desk with all sorts of technology-related questions.



ITS VISION

Information Technology Services (ITS) endeavors to position the University as a national leader in the innovative and effective use of technology to support the academic enterprise.

TECH TEAM SPOTLIGHT

NAME: Rachel Svenningson

POSITION: Operations Lead – Digital Transformation & User Experience

YEARS AT WSU ITS: 5 years

FAVORITE PART OF ITS: “My favorite part of being at ITS is watching my student workers evolve as technicians and taking the frustrated/upset user and changing them into someone that is very appreciative. A close second would be electronic disposal pick up day.”

FUN FACT ABOUT RACHEL: “I’m a WSU alumni with a Criminal Justice degree. I was a probation officer before I started working with computers. I also believe I can teach anyone how to swim.”



INFORMATION TECHNOLOGY SERVICES

PEOPLE | PERFORMANCE | INNOVATION