

2023 Model Post-Buyout Information (2025 Laptop Sale)

As long you keep logging into your WSU email it will stay active. If you do not log into it for over a year your email will be deactivated.

Microsoft Office is no longer on your laptop; however, you can still use Microsoft Office Apps online through your WSU email. **If your Alumni email is inactivated, you will also lose access to your O365 apps.**

Note: MS Office 365 licensing is subject to change based on the discretion of Microsoft.

You purchased your device from Aspen Capital, our leasing company, so that is the name that will show up on your credit card transaction – not WSU.

The Mac laptops have macOS Sequoia operating system on them.

The PC laptops have Windows 11 operating system on them.

The Macs no longer will have antivirus software on them. If you want antivirus software, you will need to purchase it on your own. Comodo is a good free software

Your 2023 model purchased laptop's warranty will expire in May or June of 2026 depending on its original shipment date. If you have any problems with your device within the first 30 days after purchasing it, WSU Tech Support will assist you. After that you must go to an Apple/HP service center or visit their websites for further support.