

ATI Testing Setup Instructions for a HP/PC Laptop

- We recommend if you are experiencing any issues (malware, power, screen, battery, etc.) with your laptop days or weeks before the test, visit WSU Tech Support in Somsen 207.
- **Plan to shut down your computer completely and restart just before taking the test. Also close out of all open applications and programs. We don't want anything to interrupt your testing session.**
- You will need the ATI username and password you set up when you registered for the test.
- You will need to make sure that your Windows OS is Windows 10 or 11. All WSU laptops should be on Windows 11.

To check the PC's OS: go to Search, type about, and then select About your PC. Under Windows specifications it will show what edition of Windows is installed on the computer. (Unless your computer is older, this should not be an issue.)

- We recommend using Google Chrome as your browser for TEAS.
 - If you don't already have Google Chrome, (It is pre-installed on WSU laptops) you can download Google Chrome [here](#). After you have finished downloading, Google Chrome simply follow the on-screen instructions to complete the installation. **It is recommended to have the most up-to-date version of Chrome on your computer.**
 - **Check the current version of Google Chrome on a PC.**
 - Open Google Chrome and select the three vertical dots menu in the right-hand corner, go down to Help (located at the bottom of the menu/list) and select "About Google Chrome".
 - This will bring up the current version information but also check for updates.
 - The current version 140.0.7339.186 (9/22/25) but any version starting from 119 or later will work.
 - If Chrome needs to update, select Relaunch to apply it.
- You **must** enable cookies, Javascript and allow pop-up and redirects from www.atitesting.com in your browser to complete the test.
 - Open Google Chrome and select the three vertical dots menu in the right-hand corner and select the option **Settings**. Choose the **Privacy and Security** settings tab on the left.
 - Select **Site Settings** category and scroll down to these settings:
 - **Third-party cookies (under content section)**
 - Go down to **Sites allowed to use third-party cookies** and select **Add**.
 - Enter the testing address (www.atitesting.com) and select **Add**.
 - Arrow back to Site Settings. Select **JavaScript**
 - Ensure "Sites can use JavaScript" radio button is on. (If the circle to the left is filled in or blue, this indicates it is on.)
 - Arrow back to Site Settings. Select **Pop-Ups and redirects**.
 - Select "Add" to the right of the "Allowed to send pop-ups and use redirects." Enter the testing address (www.atitesting.com) and select **Add**.
- For the complete list of technical requirements visit, <https://www.atitesting.com/technical-requirements>.