

Did you know?

Health Services is the most affordable healthcare option regionally for our students. Same day appointments are available; similar to urgent care (but more affordable).

Telehealth appointments are available to increase accessibility to all students, including WSU-R & non-traditional students.

Staff can help you navigate insurance referrals to reduce out-of-pocket cost. Additionally, all students are eligible for financial assistance, which is available upon request.



NEW: PyraMED & Quest

Positive Additions:

- Online Scheduling Capabilities
- Reduced Lab Bills
- Portal Access to Lab Results
- Secure Messaging with Provider



Challenges & Student Impacts

New IT restrictions are not typical. In fact, we have not been able to find any other entity bound by such restrictions

- No Remote Access for Providers
 - Students may wait days for prescriptions
 - Staff coming in during time off to prescribe
 - Reducing appointments by 15-25 per week to manage new processes
 - Students may have to wait over weekends & breaks for necessary follow-up
- No Access to Past Patient Records
 - Medical records have not been entered into new EHR yet
 - Providers unable to see past patient notes yet

Essential Health Services

Primary clinic for International Students, manages health insurance for International Students, mitigates outbreaks (meningitis, TB, etc.), provides practical, hands-on experience for nursing, public health, MLS, and writing students.

While insurance premiums are rising, H&WS retains our commitment to keep healthcare costs low for our students.



Budget Impacts

Budget unable to handle reduction in patients/revenue