

ITS eWARRIOR NEWS

WSU Information Technology Services

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WSU ITS SUPPORTS FALL COMMENCEMENT



Once again, WSU ITS supported the Fall Commencement Ceremonies and related events at Winona State University. Our ability to offer both in-person and virtual experiences made many people happy and gave our students, and their family and friends, something they will always remember. Our live streams were popular, with 357, 451, and 148 unique viewers for the 9:00, 11:30, and 2:00 ceremonies, respectively; while our overflow spaces helped people maintain safe distances. Special thanks to Tom Hill, Joe Gunderson, and Stephanie Stango for the AV preparation and production services this week. Their preparation for

commencement started weeks ago and the pre-event production work was so flawless that it went largely unnoticed – because everything worked as planned.



ITS MISSION

Information Technology Services (ITS) provides the technology-based foundation to support and empower the Winona State University (WSU) community to meet and exceed their educational and business needs.

WINDOWS 11 AT WINONA STATE

Microsoft recently released Windows 11 to the public. While WSU is holding strong on Windows 10, IT staff are already hard at work building out support for Microsoft's latest operating system. The most striking new feature of Windows 11 is its massive visual overhaul, which means we'll need to update support documentation, screenshots, workflows, and more.

Windows 11 will be the first operating system that WSU deploys via Microsoft Autopilot and Intune and will only be initially deployed on new hardware; if users want Windows 11 on an existing device, we will reimagine. Windows 10 will continue to be supported for as long as possible at WSU.

“Tech Quote”

“The number one benefit of information technology is that it empowers people to do what they want to do. It lets people be creative. It lets people be productive. It lets people learn things they didn't think they could learn before, and so in a sense it is all about potential.”

— Steve Ballmer – chief executive officer of Microsoft from 2000 to 2014

PREPARING WSU FOR macOS MONTEREY & APPLE SILICON MACS

WSU IT staff are working together to prep our environment for Apple's next one-two punch of macOS Monterey and Apple Silicon (M1) devices. macOS Monterey is a quality improvement release, unlike the total overhaul that was macOS Big Sur. As such, testing is going well and we're aggressively pursuing support for the latest Apple OS as soon as possible. Users have been encouraged to wait to upgrade, but the upgrade has not been outright blocked. We currently have 184 devices running macOS Monterey.

WSU's next mass shipment of Apple laptops will be running macOS Monterey on Apple's own silicon, the M1 chip. For now, WSU IT is focusing on ensuring the existing Intel-based Macs have a smooth experience running macOS Monterey since we still have thousands of those to support for the next several years, but testing is already well underway for the user experience on the M1 Macs as well.

ITS VISION

Information Technology Services (ITS) endeavors to position the University as a national leader in the innovative and effective use of technology to support the academic enterprise.

WSU ITS CELEBRATES OUR BRIGHT ITS STARS



Learning Commons star Farah Abdelazim, who was awarded a WSU Outstanding Student university honor, graduating with a degree in Psychology this semester.

WSU ITS would be unable to deliver world-class services without the dedication and effort of our Student Technology and Resource Specialists (STARS). For over two decades, the ITS STARS program has attracted the best and brightest WSU students interested in learning more about enterprise technology systems and services. From data security and network administration to technical support and faculty professional development, our STARS engage in every aspect of information technology services delivery and learn by doing. To our STARS who graduated last week, we wish you the best of luck and hope what you learned through your work with us will help you on your journey. Special congratulations to our Digital

INFORMATION TECHNOLOGY SERVICES

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